

## ***TWC's Toll-free Hotlines for Displaced Workers***

Information is provided below on various hotlines. TWC has created two toll-free hotlines to assist displaced workers from Hurricane Katrina. One hotline will help displaced Louisiana workers filing Disaster Unemployment Assistance (DUA) claims, while the other is for employers seeking to hire the displaced workers. Louisiana operates a hotline for wage complaints.

TWC Displaced Worker Hotline: The toll free number for displaced workers to call regarding DUA assistance is **1-800-818-7811**. Claim-takers will take calls from 8 a.m. to 7 p.m. on weekdays; the best time to call for faster service is from 3 p.m. to 7 p.m.

TWC Employer Hotline: The toll-free number for employers seeking to hire displaced workers is **1-800-695-6879**. The line will be answered weekdays from 8 a.m. to 6 p.m.

LA Hotline for Wage Complaints: Louisiana resident wage complaints are processed by the Office of the Louisiana Attorney General at **1-800-351-4889**.

Link: <http://www.twc.state.tx.us/news/press/2005/090605press.pdf> and [http://www.twc.state.tx.us/news/disaster\\_response.html](http://www.twc.state.tx.us/news/disaster_response.html)



## ***HHS & HUD Hotlines for Victims of Hurricane Katrina***

The U.S. Department of Health and Human Services (HHS) has issued a toll-free hotline for people in crisis in the aftermath of Hurricane Katrina. By dialing **1-800-273-TALK (1-800-273-8255)**, callers will be connected to a network of local crisis centers across the country that provide crisis counseling. People can call anytime from anywhere in the nation.

Link: <http://www.hhs.gov/news/press/2005pres/20050907.html>

The U.S. Department of Housing and Urban Development (HUD) has established a single toll-free number, **1-888-297-8685**, to help disaster victims with all housing concerns. Assistance is available from 7 a.m. to 8 p.m., CT, seven days a week.



## ***Agencies' Disaster Recovery Web Sites***

Links are provided below to agency Web sites on hurricane disaster recovery:

- DOL: <http://www.dol.gov/opa/hurricane-recovery.htm>
- National Association of State Workforce Agencies (NASWA): [http://www.workforceatm.org/articles/template.cfm?results\\_art\\_filename=hurricaneupdate.htm](http://www.workforceatm.org/articles/template.cfm?results_art_filename=hurricaneupdate.htm)
- HHS: <http://www.hhs.gov/katrina/index.html>
- "Disaster Help" federal government portal: <https://disasterhelp.gov/portal/jhtml/index.jhtml>

